

# CASE STUDY

## CONSOLIDATION OF EURONEXT DOCUMENT MANAGEMENT AFTER ACQUISITION OF OSLOBORS AND VPS



### Problem

Two Documentum environments, including all metadata and permissions, to be migrated to SharePoint Online with a strict deadline for project delivery.

### Solution

Successfully migrated all required content to SharePoint Online. Xillio provided software and services for the project, delivering a standard, phased approach that included analysis, design, transformation and final migration.

### Result

Two Documentum environments were migrated to SharePoint Online, fully in accordance with Euronext's requirements and meeting the strict project deadline.

Euronext acquired Oslobors VPS in 2019, leading to a large transformation and consolidation program. Xillio was selected to run the content migration of Documentum-D2 (their document management and collaboration solution). As part of the project scope, Xillio migrated two Documentum systems (Oslobors and VPS) to Euronext's Microsoft 365 environment.

The project involved multiple transformations, with Xillio adding value throughout the migration process. Xillio applied an iterative approach for the migration, adhering to standard practices and following agile principles for analysis, design and transformation. Thanks to this approach, Euronext was closely involved in the execution of this project from the start, which also led to an accelerated acceptance within the organization. During the migration, Xillio was able to include additional improvements within the scope of the transformation project that were not initially considered possible. Xillio's expert approach resulted in a successful completion of the project and a satisfied customer.

### ● Oslobors and VPS legacy Documentum environments

Both Oslobors and VPS, Norwegian securities trading companies, were acquired by Euronext. Both companies were using Documentum for their document management and archiving, although each with a different set up. As part of the acquisition and

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integration, Euronext initiated a project to consolidate and migrate the two legacy document management systems to Microsoft 365. After a rigorous tender process, Euronext chose Xillio to manage their migration, as they were the only vendor who could fulfill all project requirements in-house and without external parties. As part of the selection process, Xillio delivered a short POC to prove its solution capabilities. The Euronext team managed the project and provided the expertise on business requirements and its SharePoint configuration, with Xillio responsible for the technical migration. One Xillio consultant managed all technical content migration tasks using Xillio's knowledge-rich content platform.

### ● **SharePoint Online limitations and specific transformations**

Next to the 'standard' requirements, (e.g. moving documents, mapping metadata), Xillio delivered solutions for specific challenges that arose during the migration from Documentum to SharePoint Online.

Examples:

1. Folder structures are (in theory) unlimited in Documentum: this can lead to URLs that are too long, resulting in an error in the migration. Using Xillio Insights, Xillio identified the cases up front and took actions such as: write a custom business rule, take out layers of folders, change folder to metadata, or shorten document titles.
2. Another challenge was finding a solution for the relationship between objects in Documentum, which allows a user to quickly see related documents directly within the viewed document. This is not a SharePoint functionality, but it was important to retain this feature for Euronext.

Xillio's solution was to first understand all relationships and store this information in the Xillio database. After the initial document migration, an automated second step was to update the metadata of linked documents with a link to the related document(s). This allows the document to

retain the document relationship data in the metadata structure: the user simply clicks a link to route to a related document.

### ● **On-time delivery of migration with more improvements than expected**

Xillio delivered all requirements and more – on-time and within budget. During the migration, the Euronext team discovered the possibilities of Xillio's solution and added new improvements to the project scope. An exceptional value for Euronext was the Xillio team's knowledge of the Documentum source system and their ability to deliver standard transformation solutions for a Documentum-to-SharePoint migration. Another key success factor was the ability to not only migrate data, but also to update migrated content. This allowed for quick, in-flight fixes and improvements based on new ideas from the business, without needing to re-run the full migration.

“The Xillio team has been very supportive and quick in response throughout the whole migration. They did not hesitate to bring in their Microsoft 365 experts to advise on topics that were out of scope of the migration project. Xillio understands ECM and document management and is an expert in migrations.”

“The initial thinking of the permission migration was a one-to-one mapping into one library. Thanks to the experience and advice of Xillio, we changed our approach and created multiple libraries. As SharePoint permissions work differently from Documentum, following the original plan would have led to an unmanageable situation.”

“An unexpected added value was the flexibility of both the tool and the Xillio consultant to add and change functionality and business logic that was initially not taken into scope. This definitely has led to a greater adoption of our new solution and our way of working with the business.



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### **About Xillio**

With over 20 years of experience, Xillio is your go-to partner for managing complex, high-volume content migrations and integrations within the Microsoft ecosystem. The Xillio Platform empowers organizations worldwide to unlock the full potential of their Microsoft 365 applications and Copilots, for a hassle-free transition to the cloud.