

CASE STUDY

A Renowned Global Chemicals Company Migrates Company Archives from Documentum to SharePoint Online



Challenge

To migrate content from two outdated Documentum archives to Microsoft SharePoint Online

Solution

End-to-end migration of content, mostly in Hebrew, to SharePoint Online with customized connectors to outdated Documentum versions

Result

Full-service support of a successful content migration project with challenges such as a Hebrew character set and a customized connector, allowing employees to work in SharePoint Online with a recognizable look and feel

Global Chemicals Company provides agricultural solutions globally, tackling diverse agricultural challenges. With extensive resources and cutting-edge facilities in Israel, it offers a range of specialized products to customers in numerous countries. As part of its IT strategy, the company is currently shifting its IT landscape to the cloud, including the enterprise content management systems. As a result, Global Chemicals Company wanted to migrate its two Documentum archives to Microsoft SharePoint Online.

The Documentum instances for the production facility and headquarters were used as an archive for a wide range of documents, including PDFs, Excel sheets, Word documents, and Visio files - totaling 500,000+ files in the archives. The project's objective was to migrate archives, including the file structure, folder structure, and file labeling, to SharePoint Online. Because the documents in the archive are critical for GCC's operations, it was essential that the content migrated from Documentum would be easily available both during and after the project.

● Full service and support

Because the migration was not a standard lift & shift migration, Global Chemicals Company wanted a partner who could offer more than simply some tooling. The migration process came with some challenges since a significant part of the

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documents was in Hebrew, which also applied to the labeling and meta tags. Xillio meets all the requirements by providing full service and support from A to Z for the migration process and was able to deal with the special character set.

● Migrate Hebrew characters

Xillio was able to meet GCC’s requirements and needs in all those areas. Xillio provided software and services for the project and offered a phased approach that included analysis with Xillio InSights, design, transformation, and the final migration. To prove our tooling could support Hebrew characters, Xillio set up a proof of concept with a test batch of Hebrew documents, file names, and labels. That test gave GCC the confidence that they could transfer their specific content and structure to the new environment reliably and completely.

To guarantee ease of use for employees in SharePoint Online, we wanted the hierarchy structure of the Documentum environment to be moved to the new system and GCC sent examples of the mapping to support the process, so Xillio could understand the logic of the mapping. Since GCC was using older outdated versions of Documentum, Xillio couldn’t use the standard connector and consequently, Xillio developed a new database connector.

● Proven approach

Xillio used its proven migration approach to manage the project. During the discovery phase, Xillio’s experts used Insights to analyze both Documentum instances. After that, Xillio mapped out the content, including the 50+ content types, folder structure, and authorization. Xillio built the two target SharePoint sites and then all data was migrated into those sites. As a result, employees can now access and store files conveniently in SharePoint Online, an environment they are familiar with.

● Mastering the process

During the whole process and the outcome of the content migration, Xillio supervised and mastered the process from A to Z. In addition to our powerful tooling, Xillio experts also have the knowledge and flexibility to solve challenges adequately with the Hebrew character set and the customized connector.

About Xillio

These days, your organization needs to be agile to stay relevant. The same goes for your enterprise content. But where to start? The more complex your enterprise content, the more daunting it seems to take the leap.

That’s where we come in. With over 20 years of experience, Xillio is your trusted partner for managing complex, high-volume content migrations within the Microsoft ecosystem. From metadata transformation to link redirection, our experts ensure your move to Microsoft 365 is smooth, compliant, and future-proof.