



CASESTUDY WESTLOTTO

WESTLOTTO MIGRATES MEDIAWIKI FILES TO MICROSOFT SHAREPOINT ONLINE AUTOMATICALLY



PROBLEM

Migration of content from MediaWiki to SharePoint Online

SOLUTION

Extracting data from MediaWiki, analyzing and packaging content for import into SharePoint Online

RESULT

Hassle-free content migration from MediaWiki to SharePoint Online, guaranteeing reliable documentation of content and direct accessibility via intranet.

Westdeutsche Lotterie GmbH & Co (WestLotto) has been offering lottery and betting products in North Rhine-Westphalia for more than 60 years. The organization offers legal and safe games of chance, while ensuring the protection of minors and the prevention of gambling addiction. The legal, state-licensed lottery ensures that customers can make moderate use of the offer of state-controlled and responsible gaming, without having to resort to illegal offers. To support employees optimally in their work, relevant documents, manuals and instructions for the various departments are stored and organized through MediaWiki and are made available via the intranet.

■ No offline availability

“We collect and organize documents from the various departments and knowledge management with MediaWiki,” notes Dietmar Rabich, Database Administrator at WestLotto. “This software offers the IT and HR departments effective management of knowledge, such as manuals and regulations, within their teams and the organization.

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These documents are accessible via the intranet. A clear authentication and authorization structure ensures that data is stored securely and is only available to authorized employees.”

To ensure business continuity, sometimes there is also a need to access specific documents offline. Rabich explains: “The version of MediaWiki we were using did not offer this functionality, making it very complex to distribute documents offline in PDF format. We didn’t want to upgrade to a new version, so we decided to make the switch to SharePoint Online for our intranet and knowledge management. Additionally, SharePoint Online fits into the strategy of WestLotto.”

■ Extensive experience with content migrations

The introduction of SharePoint Online on the intranet did mean that WestLotto had to migrate all its content, including the structure, categories and links from MediaWiki to SharePoint Online. “Given the volume of documents, it would be very time-consuming to write scripts and transfer the content manually, including structure,” he points out. “We have a compact IT department and limited capacity. That’s why we wanted an experienced partner who could help us migrate the content in an automated way. Our initial contacts made it obvious that Xillio’s people knew exactly what they were talking about. From the various references they had, it was clear that they had extensive experience in similar projects,” says Rabich.

■ No bottlenecks

Xillio took on full responsibility for the content migration, with WestLotto only having a monitoring role in the project. “We provided a server on which Xillio installed its software. Then they extracted the data, including the structure and links from MediaWiki, and converted it automatically. We ran an initial test migration which didn’t reveal any bottlenecks, and then the full migration of the content was completed successfully within a month. Apart from a few dead links, all the content was available in the SharePoint Online immediately.” The content was initially migrated to the cloud. WestLotto then stored specific sensitive documents, for example from the IT department, on-premises.

■ Commitment and professionalism

Rabich is very satisfied with the course of the migration. “The result is better than we might have originally expected. The combination of experience, quality tooling and constructive cooperation enabled everything to run smoothly. Xillio’s expertise and commitment was excellent, and it’s clear that they understand every step involved in a content migration. I was also positively surprised that they asked for feedback after the project. This underlines Xillio’s commitment and professionalism.”

Xillio is an international specialist in the field of content migration and integration. We help organizations worldwide to solve the challenges they face with their fragmented content repositories. Xillio’s headquarters is based in The Netherlands. For more information, see www.xillio.com.

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