



CASESTUDY OASEN

CONSTRUCTIVE AND PLEASANT COOPERATION BETWEEN XILLIO AND OASEN IS THE PERFECT BASIS FOR PROBLEM-FREE CONTENT MIGRATION



CHALLENGE

Content migration of records and metadata from LiveLink to Microsoft SharePoint Online

SOLUTION

Transform, prepare and import already-mapped data into SharePoint Online

RESULT

Good collaboration between Oasen and Xillio makes the entire archive, including metadata, accessible via SharePoint Online

Oasen produces drinking water for 800,000 people and 7,200 companies in 21 municipalities in the east of South Holland and the west of the province of Utrecht. With 270 employees, the organization delivers 48 billion liters of drinking water annually, from seven purification stations, eight pumping stations, and a water tower. The organization has switched to Microsoft SharePoint Online for its document management. The content (including metadata) had to be transferred to SharePoint Online to make the existing archive in LiveLink accessible. This migration was carried out in close cooperation with Xillio.

■ Transferring the entire archive

Initially the migration process to SharePoint Online was handled by a team from Oasen. Trudy van den Berg-Kraaij, SharePoint Application Manager, explains: "We migrated our employees' work environments ourselves, involving content without metadata. But the archive housed in LiveLink also had to be transferred, including the metadata." The Oasen archive contains documents like permits for pipelines, pumping station construction plans, legal documents, and purchasing contracts. The metadata provides information on the specific location, retention periods and customer information.

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■ Keeping content available and accessible

Oasen have experience in migration projects, and had already undertaken considerable preparatory work. Van den Berg-Kraaij: “We had already performed the mapping, so the transformation was already fully prepared. For the actual migration we wanted an expert company with professional tooling and experience to carry out this process reliably. We wanted to ensure that the archive content also remains available and accessible in SharePoint Online.”

■ No-nonsense approach

Van den Berg-Kraaij knew Xillio from a records management seminar she had attended earlier and approached Xillio for the project. “Our question was very specific, and Xillio answered it well. We wanted a true partner to cooperate with on this project. Xillio has extensive experience and expertise and can think along with us well. It was also clear to us that Xillio shares our no-nonsense approach. We found each other in a focus on the content. From that common basis, we started this project together.”

■ Transparent, goal-oriented project approach

The project was able to get underway quickly because the mapping had already been done. “We had already analyzed which metadata needed to be migrated,” points out Van den Berg-Kraaij. “We had also reserved the required capacity within our team. So in essence, everything was ready for the migration. This allowed Xillio to get to work with its tools in a very focused

way.” Van den Berg-Kraaij experienced the collaboration with Xillio’s experts as being very pleasant. “Their approach was very transparent. All the steps were clear, from extraction and migration to import, and we received weekly status updates. And where there might be a problem, there was always room for consultation.”

■ Finding pragmatic solutions

The planning that Xillio drew up proved very realistic. “They were also very flexible. In practice there are always unexpected issues during a migration process. We were able to solve them in good cooperation. Transferring the filenames was a good example. LiveLink offers the ability to use long names, but SharePoint Online doesn’t support it. When this became clear, we worked together on finding the best solution that suited our data. Ultimately the solution is to simply break the name down. We could make that choice because SharePoint Online users can also search by content and metadata. Xillio implemented this immediately, so we were able to solve it together very pragmatically.”

■ Speaking the same language

Oasen’s archive migration to SharePoint Online was completed on schedule. Van den Berg-Kraaij concludes: “We are very satisfied with the cooperation with Xillio. Alongside their expertise and advanced tooling, their clear communication is a strong point. It’s clear that we speak the same language and have the same goals. That’s why we managed to migrate no less than 3.5 to 4 TB of content efficiently in two months. And the essential result: our archive is easily accessible to employees once again.”

With 18+ years of project know-how in executing successful content migrations for enterprise and public sector clients around the globe, Xillio is your go-to partner for content migration software and services. Xillio is headquartered in The Netherlands. For more information, see www.xillio.com.

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